



# United Commercial Bank Limited

## (10% Cash Back Campaign, 2019)

### FAQ

**Q. What is the Cash Back Campaign all about?**

A. UCB Credit Cardholders will enjoy 10% Cash Back at 10 selective partners.

**Q. Who is eligible for 10 % Cash Back?**

A. All UCB Classic, Gold, Platinum Credit Card of VISA and Mastercard are eligible for 10% Cash back.

**Q. Will supplementary cardholder eligible for this campaign?**

A. Yes; Supplementary Cardholder will get same benefit as like basic Cardholder.

**Q. Where will I get 10% Cash Back?**

A. 10% Cash Back will be offering by below mentioned 10 UCB Cash Back partners.

- |           |           |                |            |
|-----------|-----------|----------------|------------|
| ✓ Agora   | ✓ Aarong  | ✓ The Basket   | ✓ Transcom |
| ✓ Shwapno | ✓ Apex    | ✓ Khulshi MART |            |
| ✓ Unimart | ✓ Artisan | ✓ Mehedi Mart  |            |

**Q. Will I get 10% Cash Back on e-commerce transaction as well?**

A. Yes, 10% Cash Back is applicable for e-commerce transaction as well at selective partners' e-commerce portal.

**Q. What is the duration of this campaign?**

A. Duration of the campaign:

Transcom: Till 31<sup>st</sup> August 2019

Other Partner: Till 31<sup>st</sup> October 2019

**Q. Is there any Cash Back limit?**

Yes, there is maximum Cash Back limit. Detail as follows-

**a. Single Transaction:**

Transcom: Maximum 1000 Taka

Other Partner: Maximum 200 Taka

**b. Monthly Maximum Cash Back:** Maximum 1000 taka at all partners for a single card.

**Q. Is there any condition to use UCB POS terminal?**

A. Yes, transaction need to be done through UCB POS terminal where UCB POS is available.

**Q. When the Cash Back amount will be disbursed?**

A. Cash Back amount will be disbursed each month.

**Q. How will I know the Cash Back amount is disbursed?**

A. You will be notified by SMS after disbursement of Cash Back.