



# United Commercial Bank Limited

## (10% Cash Back Campaign, 2019)

### FAQ

**Q. What is the Cash Back Campaign all about?**

A. UCB Credit Cardholders will enjoy 10% Cash Back at 9 selective partners.

**Q. Who is eligible for 10% Cash Back?**

A. All UCB Classic, Gold, Platinum Credit Card of VISA and Mastercard are eligible for 10% Cash back.

**Q. Will supplementary cardholder eligible for this campaign?**

A. Yes; Supplementary Cardholder will get same benefit as like basic Cardholder.

**Q. Where will I get 10% Cash Back?**

A. 10% Cash Back will be offering by below mentioned 9 UCB Cash Back partners.

- |           |           |                |
|-----------|-----------|----------------|
| ✓ Agora   | ✓ Aarong  | ✓ The Basket   |
| ✓ Shwapno | ✓ Apex    | ✓ Khulshi MART |
| ✓ Unimart | ✓ Artisan | ✓ Mehedi Mart  |

**Q. Will I get 10% Cash Back on e-commerce transaction as well?**

A. Yes, 10% Cash Back is applicable for e-commerce transaction as well at selective partners' e-commerce portal.

**Q. What is the duration of this campaign?**

A. Cash back campaign will continue till 31<sup>st</sup> October 2019.

**Q. Is there any Cash Back limit?**

Yes, there is maximum Cash Back limit. Detail as follows-

- a. **Single Transaction:** Maximum 200 Taka
- b. **Monthly Maximum Cash Back:** Maximum 1000 taka at all partners for a single card.

**Q. Is there any condition to use UCB POS terminal?**

A. Yes, transaction need to be done through UCB POS terminal where UCB POS is available.

**Q. When the Cash Back amount will be disbursed?**

A. Cash Back amount will be disbursed each following month.

**Q. How will I know the Cash Back amount is disbursed?**

A. You will be notified by SMS after disbursement of Cash Back.