



## Mastercard ShareTrip Exclusive Offer 2024 Frequently Asked Questions (FAQs)

### 1. What is the offer?

Offer	Campaign Period	Applicable Users
Enjoy a <b>Flat 15% Off</b> on All Holiday Packages to the Sundarbans and Cox's Bazar!	1st November, 2024 - 31st January, 2025	All Mastercard cardholders.

#### Terms & Conditions:

- This offer is only applicable to holiday packages for Sundarbans and Cox's Bazar.
- This offer is exclusively available to **Mastercard** cardholders, including Debit, Prepaid, and Credit cards.
- The offer is only applicable to domestic holiday packages and does not include international packages.
- **This discount applies solely to offline purchases** and is not available for online bookings.
- To redeem the discount, **customers must visit the ShareTrip Lounge in Banani, our Agrabad office in Chittagong, or email us at [strooms@sharetrip.net](mailto:strooms@sharetrip.net).**
- Refunds, cancellations, or date changes are subject to the provider's policies, ShareTrip's policy, and any applicable convenience fees.
- ShareTrip reserves the right to discontinue the offer without prior notice in the event of misuse.
- Customers must make purchases by January 31, with the flexibility to travel at any time; there are no restrictions on the travel period for this offer.
- Terms & Conditions may be adjusted to enhance the campaign's success.
- For any queries please contact our Hotline number at **09 617 617 617**
- ShareTrip holds all rights to this campaign.

### 2. Who are eligible for the discounts?

The discounts are open to UCB Mastercard branded Debit, Credit, and Prepaid Cards.

### 3. Will customer get any discount with cash purchase?

No, cash purchases will not be eligible for discounts. You can only avail these wonderful discounts when you use your Mastercard.