

VISA–2022 FIFA World Cup™ Offer for UCB VISA Cards

Frequently Asked Questions (FAQ)

What is the Offer?

Visa has launched a usage campaign among all Visa branded Debit, Credit and Prepaid Cardholders in Bangladesh on the occasion of FIFA World Cup 2022, where the 1st prize winner will have the opportunity to win an all-expense-paid 4 nights Couple trip to watch two matches including the final of the FIFA World Cup 2022 in Qatar as 1st prize by earning points through transactions. Other prizes as follows-

SL#	Position	Prize Details
1	2 nd Prize	Shopping voucher from "Go Zayaan or similar kind of merchant worth BDT 500,000
2	3 rd Prize	Shopping voucher from "MK Electronics" or similar kind of merchant worth BDT 400,000
3	4 th Prize	Shopping voucher from "Go Zayaan" or similar kind of merchant worth BDT 300,000
4	5 th Prize	Shopping voucher from "Pickaboo" or similar kind of merchant worth BDT 200,000
5	6 th Prize	Shopping voucher from "MK Electronics" or similar kind of merchant worth BDT 100,000
6	7 th Prize	Shopping voucher from "Wholesale Club" or similar kind of merchant worth BDT 75,000
7	8 th Prize	Shopping voucher from "Infinity" or similar kind of merchant worth BDT 50,000
8	9 th Prize	Shopping voucher from "Artisan" or similar kind of merchant worth BDT 30,000
9	10 th Prize	Shopping voucher from "Bata" or similar kind of merchant worth BDT 20,000
10	11 th Prize	Shopping voucher from "The Great Kabab Factory" or similar kind of merchant worth BDT 10,000

What is the campaign validity?

The campaign runs till October 9, 2022.

Who is eligible for this offer?

All UCB VISA branded Debit, Credit and Prepaid Cardholders are eligible for this offer. Eligible cardholder should have Bangladeshi Passport in case of 1st winner.

What is the minimum eligible transaction amount?

The eligible minimum transaction for domestic is BDT500 and international payment is US\$5. Any ATM transactions, digital wallet 'add money' transactions are not considered for eligible transaction.

How to earn points through transaction?

Eligible cardholder will earn 01 point for making each Domestic transaction and will earn 04 points for making each international transaction.

How eligible cardholders are to be ranked for this campaign?

The eligible cardholders are to be ranked on the basis of aggregated/cumulative number of Points earned during the offer period. The eligible cardholder with the maximum number of Points among all participating VISA cardholders in Bangladesh will be ranked 1st and so on.

Is there any restriction in participating in this campaign?

Yes, UCB employees and their immediate family members are not eligible to become winner in this campaign

What are the exclusions of the couple trip package (1st Prize)?

- Ground/air/rail transportation not specifically mentioned above (including transportation to and from the Mega Winners' homes).
- Airport improvement fees.
- Insurance (including, but not limited to, travel insurance, medical insurance and trip cancellation insurance).
- Any costs associated with passports and/or travel visas.
- Connecting flights (including to the departure gateway city).
- Sightseeing tours and other in-destination activities.
- Taxes.
- Travel related fees/surcharges (including, but not limited to, additional baggage, airport improvement fees, taxes, etc.).
- Excess baggage fees.
- Costs associated with obtaining travel documents (including, but not limited to passports).
- Costs associated with obtaining necessary vaccinations.
- Items of personal nature / personal expenses.
- Additional meals.
- Room upgrade.
- Tips & gratuities.
- In-room movies, mini bar, laundry and any other incidental expenses.

What are the inclusions of the couple trip package (1st Prize)?

- Accommodation for two (2) persons on twin sharing basis, with daily breakfast, for 4 nights.
- Airport transfer in Doha.
- 2 FIFA Football World Cup Qatar 2022 matches (3rd place match (i.e. the match played between the two losers of the semifinals to identify the 3rd Ranked country) and Final match – 4 tickets in total).
- Air tickets. In this regard, it is clarified that the cheapest roundtrip economy class air tickets will be provided to the Mega Winner and the travel companion of the Mega Winner. In other words, the flights will be selected based on the cost of the air tickets and the Mega Winner and their travel companion will not be provided a choice of the flights.
- Group Activity (Desert Camp tour)
- Access to Visa Everywhere Lounge.
- Visa concierge located at the hotel.
- Visa Event, Medical and Security support onsite.
- International flights from Dhaka to or from Qatar, departure date will be December 15, 2022, return date will be December 20, 2022
- Flight Terms and Conditions:
 - Details of guests to be provided at least 35 days before outbound flight departure date and cannot be amended thereafter;
 - All flights are non-changeable;
 - Flights shall be delivered by Qatar Airways or in partnership with other airlines as available.

What is the campaign operation policy?

UCB and VISA authority reserve the right to add/alter/modify/change terms & conditions, at any time, without prior notice and without assigning any reason.

*Terms and conditions apply