



## Up to 8% discount on base fare campaign at Go Zayaan

## Frequently Asked Questions (FAQs)

Qes: What is the Offer?

**Ans:** All UCB Credit and Debit cardholders will be able to enjoy up to **8% discount** on published base fare on domestic flights from Go Zayaan (www.gozayaan.com) as per following details.

Campaign Period	:	Till 30 September 2021
Discount Rate	:	Up to 8%**
Flights Type	:	Domestic

Qes: Is this discount applicable on purchasing one-way air tickets?

**Ans:** Yes, this offer is applicable for both **one way and round trip** domestic flights.

Qes: Is this discount applicable on purchasing International air tickets?

Ans: No, this offer is applicable only for domestic flights.

**Qes: Who is eligible for this campaign?** 

Ans: All UCB credit and debit cardholders are eligible for this campaign.

**Qes:** Is there any capping in discount?

**Ans:** There is **no capping** in the amount of discount.

Qes: How will the cardholder avail the discount?

**Ans:** The cardholder will receive the discount instantly when purchasing air tickets from Go Zayaan website (www.gozayaan.com) using UCB credit/debit card.

Qes: Is this offer available for both POS and online payment?

**Ans:** The offer is available **only for online payments** through Go Zayaan's website. This offer isn't applicable for payments made through POS, Cash or any other method.

Qes: What are the contact details for any queries pertaining to Go Zayaan?

Ans: Contact number: +88 09678 332211 and E-mail: info@gozayaan.com

Qes: Can I purchase the tickets for anyone else?

Ans: Yes, the cardholder can purchase the tickets for anyone else under this offer.

Qes: What is the base fare?

Ans: It is the price of airline ticket before any fees, taxes, and surcharge added.

Qes: Where can I get the base fare?

**Ans:** Base fare can be obtained from Go Zayaan website. This fare is variable and can be changed by the airline without any prior notice.

Qes: What is the refund and cancellation policy?

**Ans:** As per the policy of airlines.