



Up to 40% discount at Heritage Resort & Spa

Frequently Asked Questions (FAQs)

Que: What is the Offer?

Ans: UCB Credit & Debit Cardholders will get **40% discount** on published room rate and **10% discount** on full board packages.

Que: Who is eligible for this campaign?

Ans: All UCB **Credit & Debit** cardholders are eligible for this campaign.

Que: What is the address of Heritage Resort & Spa?

Ans: Bagan Bari, Madhabdi, Narsingdi, Dhaka-1604.

Que: Is prior booking/reservation required?

Ans: Yes, prior booking/reservation is required as rooms are limited.

Que: How do I make reservation?

Ans: For reservation, please call **+8801404-404853 & +8801404-404854** (9 am - 11 pm)

Que: How many times I can avail the offer?

Ans: UCB Credit & Debit Card holders can avail the offer multiple times in the campaign period.

Que: How many rooms a cardholder can book under this the offer?

Ans: There is no limitation in booking/reserving rooms under this offer following the policy of Heritage Resort & Spa.

Que: Can anyone else avail the offer using my card?

Ans: No, the card holder needs to be physically present to avail the offer.

Que: Will cardholder get any discount with cash purchase?

Ans: No, cash purchases will not be eligible for discounts.

Que: What is the cancelation and refund policy?

Ans: As per the policy of Heritage Resort & Spa.

****Terms & Conditions apply.**