UCB Card to bKash Cashback Offer
Frequently Asked Questions (FAQs)

1. What is the offer?
➢ All UCB Cardholders will get BDT 25 Cashback for Add Money of BDT 4,500 to bKash.

2. What is the duration of this campaign offer?
➢ July 26th 00:00 hrs – August 17th 23:59 hrs

3. What is the maximum cashback amount?
➢ BDT 25.

4. How many times I can enjoy the offer during the campaign period?
➢ For Cashback once (Card to bKash)

5. Will receive the cashback on any Add money amount?
➢ No, you have to perform add money of BDT 4,500 (Card to bKash)

6. After performing Add Money, when will I receive the cashback?
➢ You will receive the cashback instantly.

7. In which channel can I perform add money to get the cash back?
➢ App & API only.

8. Does my account need to be in 'Active Status' to receive cash back?
➢ In order to receive cash back, account status and incoming transaction of customer account must be active. If cash back disbursement fails due to customer account status issue, customer will not receive cash back for the campaign

9. Will I receive cash back if my add money is successful?
➢ If your add money transaction is valid, bKash recognizes the transaction as authentic and incoming transaction of your account is active, you will receive cash back. However, bKash reserves the right to cancel cash back payout if the particular transaction and/or your transaction behavior raises reasonable suspicion that you have abused the benefit of the campaign

10. Is there any chance that my cash back will be delayed? If yes, what should I do?
➢ Most likely you will receive your cash back instantly as per eligibility. There could be unanticipated cases where cash back payment would be delayed due to unknown/unforeseen issues. If you do not receive your cash back, you can call 16247 or approach bKash centers, bKash Care, Facebook fan page, Web chat (Live chat service) as well as send e-mail to support@bkash.com to know details about it.

Terms & Conditions Apply*