

SPEND AND WIN REWARDS

Frequently Asked Questions (FAQs)

What is the Offer?

Spend and reach the target within the campaign period and you will receive cash back on reaching specific threshold as per following table.

Cashback amount based on spend target		
SL	Spend Amount (BDT)	Cashback amount (BDT)
1	200,000	14,000
2	150,000	9,000
3	50,000	2,500
4	25,000	1,000
5	10,000	300

What are the minimum eligible criteria to be able to participate in the campaign?

Only POS & e-commerce transactions will be considered. Wallet transfer, ATM Cash withdrawals, Card Cheque transactions will not be eligible.

Multiple transactions at the same merchant within the same day will not be eligible (only first transaction will be considered).

How many cashbacks can one customer receive?

One Customer is eligible to receive one Cashback during the campaign period for the highest threshold amount achieved.

Who are eligible for the campaign?

The campaign is open only to the selected Credit Cardholders by invitation (SMS/E-mail).

What is the campaign period??

The Campaign is valid till last day of Ramadan.

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Question: When will the Cash back amount be credited to Cardholders?

Cash back amount will be credited to the respective card within 30 days after the end of campaign period.

Question: How cardholder know the cash back amount has been disbursed?

Cardholder will be notified through SMS after disbursement of cash back. The Cash Back amount will also be reflected in the statement.

*Other terms & conditions apply