

REWARD POINT DONATION AT UCB CREDIT CARD REWARD POINT SCHEME

Frequently Asked Questions (FAQ)

What is this program about?

With this, UCB Basic Credit Cardholders can use/redeem reward points for donations at Isphani Islamia Eye Institute & Hospital with immediate effect.

Additionally, UCB will also donate the exact amount that Cardholder donates.

Can Supplementary Cardholder can redeem reward points for charity?

No, only Basic Credit Cardholders can redeem reward points for charity.

What would be the redemption value of Reward Points?

Redemption value would be 25% of the redeemed reward points.

What is the minimum reward point value required for donations of reward points?

UCB Credit Cardholder can redeem any reward point for donations.

Example: A Credit Cardholder submits request for 2000 Reward Point donation for charity. The value of 2000 Reward Points is Tk. 500. Additionally, UCB will donate the exact amount. So total Tk. 1000 will go for donation to Isphani Islamia Eye Institute & Hospital.

How can Cardholders place redemption of Reward Points for donation?

Cardholders can submit request through UCB Call Center, UCB Branch or e-mail at customerservice.card@ucb.com.bd

Can Cardholder cancel a submitted request for donations of reward points?

A submitted request for donations of reward points is final and cannot be changed or cancelled.

***Other terms & conditions apply**