

RAMADAN CASHBACK CAMPAIGN 2022

Frequently Asked Questions (FAQs)

Question: What are the offers?

All UCB Credit Cardholders will get cashback for using UCB Credit Cards on grocery and lifestyle shopping throughout Ramadan period as per following details.

Cashback Partner Name	Category	Cashback %
Aarong	Lifestyle	25%
Apex	Lifestyle	15%
Artisan		
Cats Eye		
Monsoon Rain		
Sailor		
Time Zone		
Agora		
Chaldal.com		
Daily Shopping		
Fiza		
Khulshi Mart		
Meena Bazar		
Mehedi Mart		
Shwapno		
The Basket		
Unimart		

Question: Who are eligible for cashback?

All UCB Credit Cardholders, both basic & supplementary, are eligible for cashback separately.

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Question: What is the cashback limit for this campaign?

Maximum cashback amount in a single transaction at Agora, Chaldal.com, Daily Shopping, Fiza, Khulshi Mart, Meena Bazar, Mehedi Mart, Shwapno, The Basket and Unimart is Tk. 200.

Maximum cashback amount in a single transaction at Aarong is Tk. 400, at Apex, Artisan, Cats Eye, Moonsoon Rain, Sailor, Time Zone is Tk. 300.

Maximum cashback amount per Credit Cardholder during the campaign period is Tk. 3000 across all categories.

Question: What is the campaign period?

The offer will start from 1st day of Ramadan to last day of Ramadan.

Question: Will a Credit Cardholder get cashback on e-commerce / online transactions?

Yes, cashback offer is applicable for both online and POS.

Is there any minimum or maximum transaction limit to get the offer?

There is no minimum or maximum transaction limit to get the offer.

Question: When will the Cash back amount be credited to Cardholders?

Cash back amount will be credited to the respective card within 30 days after the end of campaign period.

Question: How cardholder know the cash back amount has been disbursed?

Cardholder will be notified by SMS after disbursement of cash back. The Cash Back amount will also be reflected in the statement.

*Other terms & conditions apply