



UCB Mastercard & foodpanda: Save.Spend.Win. Campaign 2024

Frequently Asked Questions (FAQs)

1. What is the offer?

- UCB Mastercard & foodpanda presents a 2 weeks long “Save.Spend.Win” Promotion; where the top spender will get the opportunity to win **Dhaka-Cox’s Bazar-Dhaka Couple Trip** and **14 more exciting prizes**.
- During the campaign period, the cardholder issued with a UCB Mastercard Debit, Credit or Prepaid Card need to save the card and use it to make payments at foodpanda platform in order to be eligible.

2. What is the offer duration?

- The offer will be valid February 01, 2024 to February 15, 2024. However, UCB Mastercard and/or foodpanda reserve the right to extend or withdraw the offer, or modify or change at any time without prior notice and without any liability.

3. How can a Cardholder participate in the campaign?

- A Cardholder issued with a UCB Mastercard card will have to:
 - Save his/her UCB Mastercard on foodpanda platform
 - Complete his/her payment through UCB Mastercard on foodpanda on each occasion.
 - Each transaction needs to be over BDT 300

4. How will the winners be selected?

- Top winners will be decided based on the highest number of transactions made at foodpanda using UCB Mastercard. In case of multiple Cardholders with same number of transactions, the winner will be decided on basis of the transaction value. If transaction value is also identical for 2 or more UCB Mastercard Cardholders, the winner will be decided on basis of who made the transaction earlier.
- Only retail transactions will be eligible for this campaign and UCB Mastercard and foodpanda reserve the rights to disallow any transaction performed for commercial purposes.

5. Who are eligible for the campaign?

- The offer is open only to the cardholders of UCB Mastercard Debit, Credit and Prepaid Cards.
- Old, saved cards and newly saved cards both will be able to participate in the campaign

6. Is the offer applicable for all platform?

- Yes, The campaign is open to all verticals of foodpanda (Food delivery, Pickup, Shops, Pandamart, Pandago)



7. Will cash purchase applicable under this campaign?

- No, cash purchases will not be applicable under this campaign.

8. Who are not eligible for the campaign?

- Any permanent or contractual employee of UCB Mastercard & foodpanda its Advertising Agency, PR Agency or any concerned vendor; and the Cards Business and Cards Operations Department will not be eligible for this campaign.