

## Exclusive discounts at City Hospital Ltd. Dhaka

### Frequently Asked Questions (FAQs)

**Qes: What is the Offer?**

**Ans:** UCB Debit & Credit cardholders can avail discounts up to 30% at City Hospital Ltd as per the following details:

Discount %	Discount on	Beneficiaries
30%	All pathological tests	✓ UCB Debit & Credit cardholders
20%	ICU & NICU Bed Charge	
20%	Echo, ECG, Color Doppler, Ultra sonogram tests.	
20%	Bed-Cabin Charge for burn patient (Excluding food Charge).	
20%	Physiotherapy in outdoor and 10% discount on Physiotherapy in indoor.	
15%	Radiology & Imaging tests	
10%	Bed-Cabin Charge other than burn patients (Excluding food Charge).	
10%	Kidney dialysis.	

**Qes: What is the offer validity?**

**Ans:** This offer is valid until further notice.

**Qes: Who is eligible for this discount offer?**

**Ans:** UCB Debit & Credit cardholders are under the coverage of this offer.

**Qes: Where is the location of City Hospital?**

**Ans:** City Hospital is located at 1/8, Block-E, Lalmatia, Satmosjid Road, Dhaka.

**Qes: How can I claim discount at City Hospital?**

**Ans:** You need to claim discount by presenting your card at the Corporate Counter of City Hospital Dhaka.

**Que: How many times I can avail the offer?**

**Ans:** You can avail this offer multiple times during the offer validity.

**Que: Can anyone else avail the offer using my card?**

**Ans:** No, the cardholder needs to be **physically present** to avail the offer.

**Qes: Is this offer available for cash payment?**

**Ans:** No, cash purchases will not be eligible for discounts.

**Que: How can I get support in case of any discrepancy?**

**Ans:** You can get support by calling- 01928428028, 01551244159.

**Qes: What is the refund and cancellation policy?**

**Ans:** As per the policy of City Hospital Dhaka.