

UCB Credit Cards Win-back Offers

Frequently Asked Questions (FAQs)

Offer-1: Cashback up to BDT 3,000

What is the cashback offer for EMI purchases?

UCB Credit Cardholders can get cashback up to BDT 3,000 on EMI purchases from **Hatil Furniture, Star Tech Engineering, and Singer Bangladesh** merchants outlets.

What are the cashback criteria for EMI purchases?

Customer will get the Cashback as below parameter:

EMI Transaction Amount	Cashback Amount
BDT 20,000-50,000	BDT 1,000
BDT 50,001-100,000	BDT 2,000
BDT 100,000 Above	BDT 3,000

What is the applicable EMI tenure for cashback?

Cashback on EMI is available for purchases with 6 to 24 months' tenure.

When will cardholders receive the cashback?

Eligible Cardholders will receive the cashback within 30 working days after the campaign ends.

What is the validity of this offer?

This offer is valid until 31 December 2024.

Is the cashback offer applicable for both online and offline purchases?

Yes, cashback on EMI is applicable for both online and offline purchases from eligible merchants.

Offer-2: Discount up to BDT 6,000

What is the discount offer at RANGS eMART?

UCB Credit Cardholders can enjoy an extra 5% discount up to BDT 6,000 on EMI purchases from **RANGS eMART** physical outlets.

What is the applicable EMI tenure for the extra discount at RANGS eMART?

The extra discount offer is applicable only for EMI purchases with 12 to 24 months tenure.

Is the extra discount from RANGS eMART applicable for online purchases?

No, the extra discount is applicable only for in-store purchases at RANGS eMART physical outlets.

What is the validity of this offer?

This offer is valid until 31 December 2024.

What is the refund and cancellation policy?

As per the policy of respective partners.

What is Campaign Operation Policy?

United Commercial Bank Limited (UCB) reserves the right to Modify, amend, or discontinue the campaign or its terms and conditions at any time without prior notice.