

<u>DISCOUNT OFFER FROM BIMAN BANGLADESH AIRLINES FOR UCB CREDIT</u> & <u>DEBIT CARDHOLDERS</u>

Frequently Asked Question (FAQ)

What is the offer?

Biman Bangladesh Airlines will provide discount to all UCB Credit & Debit Cardholders as mentioned below.

- 20% discount on base fare of business class for selected Middle East destinations
- 10% discount on base fare of both business and economy class for all other Domestic and International destinations. Domestic sector discount will be applicable on tickets with a base fare equal to or above BDT 2,500 for one way and BDT 5,000 for round trip.

Where can UCB Cardholder enjoy this discount?

Discount can be availed from the sales offices of Biman Bangladesh Airlines listed below:

SL	Sales Office Address						
1	24/7 Sales Center Biman Head Office, Balaka Gate, Kurmitola, Dhaka-1229						
2	District Sales Office-Motijheel Biman Bhaban, Motijheel C/A, Dhaka- 1000						
3	Banani Sales Office Ahmed Tower, 7th Floor (8th Level) 28-30 Kamal Ataturk Avenue, Banani, Dhaka-1213.						
4	Airport Office Hazrat Shahjalal Int'l Airport, Kurmitola, Dhaka-1229						
5	Farmgate Sales Office 81, Kazi Nazrul Islam Avenue, Farmgate Dhaka-1215						
6	Dhanmondi Sales Office Plot No. 75/C, 75/D, Road No. 5A, Satmasjid Road, Dhanmondi, Dhaka 1209						
7	Chattogram Sales Office 1/2, CDA Avenue, Sholosohar, East Nasirabad, Chattogram-4203						

SL	Sales Office Address
8	Sylhet Sales Office Airport Road, Majumdari, Sylhet 3100
9	Jashore Sales Office Green Villa, Puraton Kashba, Shahid Moshiur Rahman Road, Jashore
10	Rajshahi Sales Office Parjatan motel, Shah Abdul Majid Road Rajshahi
11	Saidpur Sales Office Bangabandghu Sarak (Rangpur Road), Saidpur, Nilphamari
12	Cox's Bazar Sales Office Motel Upal, Parjatan Holyday Complex Cox's Bazar
13	Barisal Sales Office 40 Sadar road (3rd floor), Barisal



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Are there any blackout periods applicable?

No, there is no black out period for this offer.

Can Cardholder change the travel date?

Yes, Cardholder can change the date of travel as per prevailing market rules set by Biman Bangladesh Airlines. Relevant fees & charges (if applicable) will have to be borne by the cardholder.

For which routes is the 20% discount applicable?

20% discount is applicable for business class base fares of the following routes (originating from Bangladesh):

SL	Destination	Country	SL	Destination	Country
1	Abu Dhabi	UAE	3	Doha	Qatar
2	Muscat	Oman	4	Kuwait City	Kuwait

How can a cardholder can avail this discount?

To avail the offer, UCB cardholders can buy air tickets from above mentioned sales offices and pay through UCB Credit/Debit card.

Is there any Sales validity & Travel Validity of this offer?

Sales & travel period of this offer is valid till 31st December 2022.

How many tickets I can buy at a time?

Cardholders will be allowed to buy maximum 4 (four) tickets at a single transaction from Sales Offices. Cardholders may buy tickets for immediate family members (i.e. father, mother, spouse & children) even if not accompanying but evidence of relationship must be presented while buying tickets.

Can I get discount on infant ticket?

No, discount is not applicable on infant ticket.



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Will Cardholders get discount for purchasing Ticket online?

No, discount offer is not available for online Ticket purchase. Discount can be availed from the sales offices (mentioned above) of Biman Bangladesh Airlines.